

Government of Pakistan  
Ministry of Overseas Pakistanis &  
Human Resource Development

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No.1(17)/2020-21-General(Store)

Islamabad, the 18<sup>th</sup> March, 2022

**OFFICE ORDER**

Subject:- **CONSTITUTION OF GRIEVANCE REDRESSAL COMMITTEE(S) IN TERMS OF  
RULE 48(1) OF PPRA Rules, 2004.**

In pursuance of Rule 48(1) of PPRA Rules, 2004, the following  
Grievance Redressal Committee (GRC) is constituted with immediate effect and  
until further orders:-

- |                              |          |
|------------------------------|----------|
| 1. Human Resource Advisor    | Chairman |
| 2. Section Officer (Admn-II) | Member   |
| 3. Section Officer (Law)     | Member   |

**Terms of Reference (ToRs) of the Committee:-**

- To investigate only written complaints of the bidder(s).
  - To dispose of complaints(s) within 15 days independently as per rules.
  - To submit recommendations/decision on each complaint.
2. This issues with the approval of Secretary (OP&HRD).

**(Syed Abbas Ali Shah)**  
Section Officer (GA)  
Ph:051-9103851

**Distribution:-**

- All Heads of Wings of the Ministry.
- HRA, M/O. OP&HRD, Islamabad
- S.O. (Admn-II), M/O. OP&HRD, Islamabad.
- S.O. (Law), M/O. OP&HRD, Islamabad.

Dir MIS  
25/03

**Cc:**

- SPS to Secretary, M/O. OP&HRD, Islamabad.
- ✓ Engineer Muhammad Zubair, D.G.(M&E), PPRA, Islamabad with reference to PPRA letter No.01(05)/M&E/PPRA/2018 dated 23-02-2022

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