

FSC/TND/Nov2801/18
November 28, 2018

Chairman Redressal & Grievance Committee
Controller Naval Accounts,
Karachi.

SUB: Request for Redressal of Grievance Committee -Controller Naval Accounts- Tender for Procurement of IT & Electronic Equipment

Dear Sir,

With reference to the subject mentioned above, M/s Faiz Scientific Company has participated in the tender for Procurement of IT & Electronic Equipment. We were, however informed that our company does not qualify for Financial Bid Opening because our Technical Proposal was not accepted.

As we do not agree with this decision, we would like to call for Redressal of Grievance Committee as per PPRA Law # 48 which says "


"The procuring agency shall constitute a committee comprising of odd number of persons, with proper powers and authorizations, to address the complaints of bidders that may occur prior to the entry into force of the procurement contract. Any bidder feeling aggrieved by any act of the procuring agency after the submission of his bid may lodge a written complaint concerning his grievances not later than fifteen days after the announcement of the bid evaluation report under rule 35. The committee shall investigate and decide upon the complaint within fifteen days of the receipt of the complaint. Mere fact of lodging of a complaint shall not warrant suspension of the procurement process. Any bidder not satisfied with the decision of the committee of the procuring agency may lodge an appeal in the relevant court of jurisdiction."

We therefore would like to request to form a **Redressal of Grievance Committee** as per PPRA rule where we can present our case to the committee.

In addition to the above and especially considering that the order of rejection is a non-speaking order which does not provide us with any reason for rejecting our bid, **we would request you to kindly stop the procurement process immediately till such time that our grievances is finalized**

Your prompt reply would be highly appreciated.

Regards,


Azeed Ismail

Director Sales & Marketing
Faiz Scientific Company

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