

Government of Pakistan
Ministry of Water Resources

No. 4-4/Proc/PPDU/MF-GRC/2021-22

Islamabad, dated the November 25, 2021

Subject: **NOTIFICATION FOR THE CONSTITUTION OF GRIEVANCE REDRESSAL COMMITTEE (GRC)**

The Grievance Redressal Committee (GRC) has been constituted comprising of the following:-

Sr. No.	Designation	Position	Mailing Address	Telephone No.	Fax No.	Email
1	Joint Secretary (Admn)	Chairman	Ministry of Water Resources, Islamabad	051-9244670	051-9244670	jsadmin@mowr.gov.pk
2	Deputy Secretary (Water)	Member		051-9244548		dsw@mowr.gov.pk
3	Deputy Chief (Dev)	Member		051-9244920		acdev@mowr.gov.pk

2. The TORs of the Grievance Redressal Committee (GRC) shall be the following:-
- (i) The GRC shall perform its function as per the provisions of PPRA Ordinance and Rules framed thereunder;
 - (ii) The committee will have the mandate to make a full probe into the contents of complaint with powers to summon/requisition any documents and persons which could be of assistance to the committee;
 - (iii) Any individual from the Procurement Wing shall not be the part of the GRC;
 - (iv) Any other Notification (s)/Office Order (s) issued regarding constitution of the GRC previously by MoWR shall stand cancelled;
 - (v) The GRC shall be headed by Joint Secretary (Admin). The Committee shall be comprising of odd numbers of members including the Chairman;
 - (vi) The GRC shall have full powers and authorization. It shall be so independent enough to strike down a decision of procuring agency, including the decision to award a procurement contract to a particular bidder without any fear of reprisals by the senior management of the procuring agency whose decision is subjected to challenge before GRC on the complaint in writing launched by the aggrieved party; and
 - (vii) Any individual from the User Wing of MoWR/PPDU, whose procurement has been intended to be made by the Management, shall not be the part of this GRC.
3. This issues with the approval of Secretary, Water Resources.


(Asma Aman Ullah)
Section Officer (Admn)
051-9244875

Distribution:-

1. Director to Minister for Water Resources, Islamabad
2. PS to Secretary, MoWR, Islamabad
3. PS to Joint Secretary (Admn/Water), MoWR, Islamabad
4. APS to CF&AO, MoWR, Islamabad
5. Director General (IT), PPRA may upload this Notification on its Website
6. Deputy Secretary (Admn/B&C/Water), MoWR, Islamabad
7. All Section Officers of MoWR, Islamabad
8. PO (IT), PPDU, MoWR, Islamabad may upload this Notification on Ministry's Website
9. All Wings of PPDU, MoWR, Islamabad

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