


EVALUATION REPORT
(As Per Rule 35 of PP Rules, 2004)

1. Name of Procuring Agency: HQ NADRA Islamabad
2. Method of Procurement: Single Stage (02) Envelope Methods
3. Title of Procurement: Procurement of Maintenance and Support Services for Dell Servers
4. Tender Inquiry No.: NADRA-HQ-RFB-24/2025
5. PPRA Ref. No. (TSE): TS556483E
6. Date & Time of Bid Closing: 27th February, 2025 At 11:00 hrs.
7. Date & Time of Bid Opening: 27th February, 2025 At 11:30 hrs.
8. No of Bids Received: 02x Bids
9. Criteria for Bid Evaluation: As per Eligibility & Technical Evaluation Criteria Mentioned in Tender Documents
10. Details of Bid(s) Evaluation: As under: -

Name of Bidder	Marks		Evaluated Cost	Rule/Regulation/SBD*/Policy/ Basis for Rejection / Acceptance as per Rule 35 of PP Rules, 2004.
	Technical (If applicable)	Financial (If applicable)		
Lot-1: Maintenance and Support Services for Dell Servers				Bids of Two firms i.e. M/s IBL Unisys (Pvt) Ltd and M/s DWP Technologies (Pvt) Ltd were received for both lots i.e Lot-1 and Lot-2. Bids were opened on 27 th February, 2025. As per technical evaluation, both firms were technically qualified for further process. The same was conveyed to vendors. Financial bids of the technically qualified firms were opened on 27 th March, 2025. As per financial evaluation, bid of M/s DWP Technologies (Pvt) Ltd was the most advantageous bidder for both lots i.e Lot-1 and Lot-2. Technical Evaluation Report is attached.
M/s IBL Unisys (Pvt) Ltd	Qualified	Only Technical qualification was required	Rs. 10,806,196/-	
M/s DWP Technologies (Pvt) Ltd	Qualified	Only Technical qualification was required	Rs. 9,797,103/-	
Lot-2: Maintenance and Support Services for Dell Servers				
M/s IBL Unisys (Pvt) Ltd	Qualified	Only Technical qualification was required	Rs. 9,540,660/-	
M/s DWP Technologies (Pvt) Ltd	Qualified	Only Technical qualification was required	Rs. 6,220,074/-	

Most Advantageous Bidder: M/s DWP Technologies (Pvt) Ltd (Lot-1 & Lot-2)

11. Any other additional / supporting information, the procuring agency may like to share. Nil


A/Director General Procurement
Headquarters NADRA
Alia Abdul Razzaq
Dated 09-April, 2025

- 09/04/25 27

Maintenance and Support Services for Dell Servers

Tender # NADRA-HQ-RFB-24/2025

1. C&IT SRV has received the bidding documents for technical evaluation from following two (02) firms in response of above-mentioned tender number through E-Pad dated 03rd March, 2025 from Procurement department, for Maintenance and Support Services for Dell Servers.

1. M/s DWP Technologies (Pvt.) Ltd

2. M/s IBL Unisys

2. Following board was constituted for the technical evaluation.

(a) Mr. Waseem Ali Board President

(b) Mr. Naveed Asghar Member

(c) Mr. Arshad Hussain Member

(d) Mr. Waqas Ali Khan Member

3. Considering the RFP and technical proposals of above-mentioned firms, compliance of mandatory requirements is attached as annex A/B.

4. The board concluded the technical evaluation as under

S No	Vendor Name	Decision
1	M/s DWP Technologies	Qualified
2	M/s IBL Unisys	Qualified

Name: Mr. Waseem Ali, C&IT SRV

Signature: 

Date: 13-03-2025

(President of Board) ERP# 78181

Name: Mr. Waqas Ali Khan, T&D Dte.

Signature: 

Date: 13-03-2025

(Board Member) ERP#

Name: Mr. Naveed Asghar, NDW Dte.

Signature: 

Date: 13/03/2025

(Board Member) ERP#4298

Name: Mr. Arshad Hussain, C&IT SRV

Signature: 

Date: 13/03/2025

(Board Member) ERP#20474


Maintenance and Support Services for Dell Servers
Compliance of Mandatory Requirements
Tender # 24/2025

LOT-1					
S No	Model	Service Tag	Requirement	M/s DWP Technologies	M/s IBL Unisys
1	Dell Power Edge R750	8YP10L3	DELL ProSupport NBD + KYHD	Comply	Comply
2	Dell Power Edge R750	9YP10L3	DELL ProSupport NBD + KYHD	Comply	Comply
3	Dell Power Edge R750	BYP10L3	DELL ProSupport NBD + KYHD	Comply	Comply
4	Dell Power Edge R750	7YP10L3	DELL ProSupport NBD + KYHD	Comply	Comply
5	Dell Power Edge R750	6YP10L3	DELL ProSupport NBD + KYHD	Comply	Comply
Critical Parts Details					
1	SAS hard disk 600GB or higher, 10K rpm, compatible with Dell Servers PowerEdge R750 Quantity 02			Comply	Comply
2	RAM, ECC DDR4, 2133 MHz, 64 GB, compatible with Servers Dell PowerEdge R750 Quantity 02			Comply	Comply


LOT-2					
S No	Model	Service Tag	Requirement	M/s DWP Technologies	M/s IBL Unisys
1	Dell Power Edge R730	D7T6V72	Local Support NBD + KYHD	Comply	Comply
2	Dell Power Edge R730	D7V6V72	Local Support NBD + KYHD	Comply	Comply
3	Dell Power Edge R730	D7TYT72	Local Support NBD + KYHD	Comply	Comply
4	Dell Power Edge R730	D810V72	Local Support NBD + KYHD	Comply	Comply
5	Dell Power Edge R730	D7VYT72	Local Support NBD + KYHD	Comply	Comply
6	Dell Power Edge R730	D7V1V72	Local Support NBD + KYHD	Comply	Comply
7	Dell Power Edge R730	D7WYT72	Local Support NBD + KYHD	Comply	Comply
8	Dell Power Edge R730	D7SZT72	Local Support NBD + KYHD	Comply	Comply
9	Dell Power Edge R730	D8J2V72	Local Support NBD + KYHD	Comply	Comply
10	Dell Power Edge R730	D8H2T72	Local Support NBD + KYHD	Comply	Comply
11	Dell Power Edge R730	D8J5V72	Local Support NBD + KYHD	Comply	Comply

12	Dell Power Edge R730	D8HYT72	Local Support NBD + KYHD	Comply	Comply
13	Dell Power Edge R730	D8K1V72	Local Support NBD + KYHD	Comply	Comply
14	Dell Power Edge R730	D8N2V72	Local Support NBD + KYHD	Comply	Comply
15	Dell Power Edge R730	D8M4V72	Local Support NBD + KYHD	Comply	Comply
16	Dell Power Edge R730	D8L5V72	Local Support NBD + KYHD	Comply	Comply
17	Dell Power Edge R730	D8K0V72	Local Support NBD + KYHD	Comply	Comply
18	Dell Power Edge R730	D8KZT72	Local Support NBD + KYHD	Comply	Comply
19	Dell Power Edge R730	D8L4V72	Local Support NBD + KYHD	Comply	Comply
20	Dell Power Edge R730	D8N1V72	Local Support NBD + KYHD	Comply	Comply
21	Dell Power Edge R730	D8J4V72	Local Support NBD + KYHD	Comply	Comply
22	Dell Power Edge R730	D8KYT72	Local Support NBD + KYHD	Comply	Comply
23	Dell Power Edge R730	D8M3V72	Local Support NBD + KYHD	Comply	Comply
24	Dell Power Edge R730	D7Z4V72	Local Support NBD + KYHD	Comply	Comply
25	Dell Power Edge R730	D7X6V72	Local Support NBD + KYHD	Comply	Comply
26	Dell Power Edge R730	D7W2V72	Local Support NBD + KYHD	Comply	Comply
27	Dell Power Edge R730	D7YYT72	Local Support NBD + KYHD	Comply	Comply
28	Dell Power Edge R730	D802V72	Local Support NBD + KYHD	Comply	Comply
Critical Parts Details					
1	SAS hard disk 300GB or higher, 10K rpm, compatible with Dell Servers PowerEdge R730 Quantity 02			Comply	Comply
2	RAM, ECC DDR4, 2133 MHz, 32 GB , compatible with Servers Dell PowerEdge R730 Quantity 02			Comply	Comply

Mr. Waseem Ali
Director (C&IT Svcs.)
ERP# 98181
Date: 13-3-2025
(President of Board)

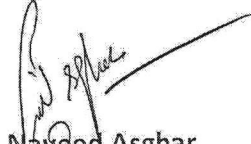

Mr. Waqas Ali Khan
DD, Technology Dte
ERP#
Date: 13-03-2025
(Board Member)


Mr. Naveed Asghar
Director (NDW)
ERP# 4298
Date: 13/03/2025
(Board Member)


Mr. Arshad Hussain
DD (C&IT Svcs.)
ERP#20474
Date: 13/03/2025
(Board Member)

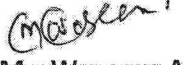
Compliance of Mandatory Requirements Tender # 24/2025

S. No	Requirement	M/s DWP Technologies (Pvt.) Ltd	M/s IBL Unisys
1	I on behalf of M/s _____ abide by all the terms and conditions as mentioned in the RFP and comply 100% with all the requirements as stated in annexure i. Attach Confirmation letter on Company letter head as Annex "A1"	Yes	Yes
2	Firm has a Valid NTN Registration certificates Annex "A2"	Yes	Yes
3	Firm has a Valid GST Registration certificates Annex "A3"	Yes	Yes
4	Firm must be on active Tax payer list (Income and sales Tax) at FBR Annex "A4"	Yes	Yes
5	Firm must be DELL Tier-1 authorized service provider. Letter from Dell Pakistan as Annex "A5"	Yes	Yes
6	Dell Pakistan should directly authorize the firm for this specific procurement of SLA. Letter from Dell Pakistan as Annex "A6"	Yes	Yes
7	Comprehensive maintenance and support services of equipment, for the time period mentioned in annexure "I", fully backed by DELL, which includes faulty parts replacement and inclusive of all related firmware updates and patches. Letter from Dell Pakistan as Annex "A7"	Yes	Yes
8	Firm has registered office in Islamabad/Rawalpindi and Lahore with technical support team and warehouse containing spare parts. Annex "A8"	Yes	Yes
Comply / Not Comply		Comply	Comply


Mr. Naveed Asghar
Director NDW Dte.
Member


Mr. Waqas Ali Khan
DD T&D Dte.
Member


Mr. Arshad Hussain
DD C&IT Dte.
Member


Mr. Waseem Ali
Director C&IT Dte.
President