EVALUATION REPORT (As Per Rule 35 of PP Rules, 2004)

1. Name of Procuring

Agency:

HQ NADRA Islamabad

2. Method of Procurement:

Single Stage (02) Envelope Methods

3. Title of Procurement:

Procurement of Security Orchestration and Automated Response (SOUR) Technology

4. Tender Inquiry No.:

NADRA-HQ-RFB-22/2024

5. PPRA Ref. No. (TSE):

TS531982E

6. Date & Time of Bid

26th February, 2024 At 11:00 hrs.

Closing:

7. Date & Time of Bid

26th February, 2024 At 11:30 hrs.

Opening:

8. No of Bids Received:

07x Bids

9. Criteria for Bid Evaluation:

As per Eligibility & Technical Evaluation Criteria Mentioned

in Tender Documents

10. Details of Bid(s)

As under: -

Evaluation:

A HARRY	M	ars		Rule/Regulation/SBD*/Policy/ Basis				
Name of Bidder	Technical (If applicable)	Financial (If applicable)	Evaluated Cost	for Rejection / Acceptance as per Ru 35 of PP Rules, 2004.				
M/s Rewterz	Qualified	Only Technical qualification was required	Rs.72,437,850/-	Bids of Seven firms i.e. M/s Rewterz, M/s Commtel, M/s Trilluim, M/s Techaccess, M/s SN SKIES, M/s KIWIK & M/s DTC				
M/s Commtel	T	echnically Not Q	were received. Bids were opened on 26 th					
M/s Trillium	T	echnically Not Q	February, 2024. Bid of M/s DTC was					
M/s Techaccess	Qualified	Only Technical qualification was required	Rs.235,530,512/-	found non responsive due to non-provision of supporting documents (non-active NT) & Affidavit is missing). As per technical evaluation report bid of M/s Commtel, M				
M/s SN SKIES	T	echnically Not Q	ualified					
M/s KIWIK	T	echnically Not Q	ualified	Trillium, M/s SN SKIES and M/s KIWIK				
M/s DTC	Non Responsi documents (no	ve due to non-pron- n-active NTN &	ovision of supporting Affidavit is missing	were technically disqualified. Financial bids of the technically qualified firms i.e. M/s Rewterz and M/s Techaccess were opened on 28th March, 2024. As per financial evaluation bid of M/s Rewterz was the most advantageous bidder.				

Lowest Evaluated Bidder: M/s Rewterz Information Security

11. Any other additional / supporting information, the procuring agency may like to share. Nil

Imran Hashim Deputy Director NADRA Procurement Dated ____ April,2024

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Bidder Evaluation Criteria												
Sr#	Particulars	M/s Rewterz	M/s Commtel	M/s Trillium	M/s Techaccess	M/s SN Skies	M/s Kiwik					
1	Bidder/ Firm has a valid NTN Registration	Yes	Yes	Yes	Yes	Yes	Yes					
)	Bidder/ Firm has a valid GST Registation	Yes	Yes	Yes	Yes	Yes	No					
3	Bidder/ Firm is active on ATL list of FBR	Yes	Yes	Yes	Yes	Yes	Yes					
4	Affidavit for Non-Blacklisting	Yes	Yes	Yes	Yes	Yes	Yes					
5	Letter of Bid	Yes	Yes	Yes	Yes	Yes	Yes					
3	Audited Bank Statements of last 2 years	Yes	Yes	Yes	Yes	Yes	No					
7	Bidder must be authorized partner of OEM	Yes	Yes	Yes	Yes	Yes	Yes					
	Remarks	All documents submitted	Incomplete document submission									

President:

Mr. Muhammad Baber Awan Director (Information Security)

Member 1:

Mr. Muhammad Waseem Ali Deputy Director (Information Security)

Member 2:

Mr. Junaid Zafar Deputy Director (Networks)

Member 3:

Mr. Haroon Hafeez Deputy Director (TnD)

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Automation			integration and integration								General Capabilities					Alle Commence of the latest of
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The playbook should have the option to send email to users for a confirmation of a certain activity. The playbook should have the option to pause the execution until the response from the user is not received. Each playbook should be reusable with the help of cristom rules. These rules should allow us to define conditions when a certain playbook with the playbook with t	The platform must contain pre-defined playbooks for common use cases. A non-code visual editor should be available to create the playbooks with drag and drop capabilities, without the need of using any scripting or programming language.	The platform should provide a feature to define series of actions in the form of a playbook that could be executed either automatically or ondemand. The platform should allow an easy mechanism for users to confirm or deny the activity, and the platform should record/display the user response and continue the execution of the playbook automatically without the need of any human intervention.	The service provider must provide any integration that is not available in their App store without any extra cost.	The platform should have a console showing list of all available integrations and supported actions. The platform should provide an option to enable/disable/configure the integrations with ease.	The platform should support integration with leading SIEM vendors (e.g. Elasticsearch, Splunk etc). The platform should support integration with leading threat intelligence products.	The platform should provide multiple options to receive data. For example, Databases, APIs, Emails, Files, SIEM etc.	The integration with the SIEM platforms should allow ingestion of new alerts and any other information triggered on the SIEM platform. The platform should be able to integrate with SIEM products and obtain additional information using the query features. The platform should be able to push data to SIEM.	The platform should provide flexibility in terms of data format for ingestion. For example, it should be able to read and parse JSON, XML, Text, HTML, etc.	The platform must support fully customized views, layouts, task lists, and flows with access control specific to users/roles.	The platform must support machine learning, Al and other advanced features.	The platform must support to eliminate manual tasks with automated playbooks to aggregate, parse, desuplicate, and manage millions of daily indicators across dozens of supported alert sources e.g. SIEM, EDR, vulnerability scanner, email, teketing, threat intelligence feeds, network security controls, application security controls, IAM, PAM etc.	The platform must provide out-of-the-box integrations with well-known case management platforms and enable full automation of the ticketing process.	The platform must support to automate repeatable tasks, streamline workflows and security tasks for effective incident and case management.	The SOAR technology must converge security orchestration and automation (SOA), security incident response (SIR) and case management, capabilities into a single solution.	Description/Specification	
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	M/s Rewterz	Tecnni
Ϋ́ es	Visual editor with drag and drop capabilities is not provided.	Ves	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Not provided	Yes	Yes	Yes	Yes	M/s Commtel	lechnical Evaluation
č	Yes	Limited functionality was displayed during the presentation.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Not Provided	Yes	Yes	Yes	Yes	M/s Trillium	
Yes	Yes	۲es	ves.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	M/s Techaccess	***************************************
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Limited functionality is supported.	Not provided	Yes	Yes	Yes	Yes	M/s SN Skies	
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				Threat intelligence Management						
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	The platform should enable Analysts to easily change severity and priority of the incident, add other members to an incident, change category and status of an incident. Any member of an alert, investigation, or incident should be able to assign a task to another member by creating a task. The tasks should be able to be defined under a certain incident management iffective phase leg., Analysis, Containment, Eradication, Recovery, etc.) or a custom phase. The platform should correlate multiple alerts received from different sources and display the related a lents/incidents.	The platform must have workflow automation and case management features to track status and compliance of potentially affected operators against IOCs/vulnerabilities for prevention, common containment and remediation. The platform should provide an option for team members to communicate with each other in the form of comments. The comments from different team members should be visible. The platform should enable Analysis to add detailed information about each incident including Description, Analysis Details, Breach Details, Remediation Details, Asset Details, embed images in the description, analysis, and remediation detail section etc.	The platform should provide a separate view that should display the sortable, searchable, and filterable list of all the cases related to the threat intelligence. The platform should have an option that any advisory that has a case opened should display the list of cases in which the advisory is lagged.	Every activity done against an advisory should be logged and displayed in the detail view in the form of a timeline. The timeline should display the name of the user who took the action, time of the action, and the details of the action. The platform should have an option to generate threat intelligence reports of a single advisory or multiple advisory that are present in the platform.	The platform must support integration with third-party systems via text files (CSV, XML). Database, API via IVeb Services and REST, or notification via structured email. The analysts should be able to add assets, affected vendors, affected products, and remediation details of the advisory.	The platform should have a section that lists all IOCs found across any alert, incident, or threat intelligence. The IOCs list should be searchable, sortable, and filterable.	The platform should allow for the centralized collection, aggregation, de- duplication, enrichment of existing data with threat intelligence and conversion of intelligence into action.	The platform should automatically trigger a workflow when an action with defined workflow is executed either manually or through a playbook. The workflows should provide a timer-based conditions so that the request is delegated based on approvers response in a given time period. The platform should provide logs for each playbook execution. The logs should display the visual flow of the execution of each playbook. The log should clearly show which actions were executed and the output of each action and decision. The platform should support nested playbooks/workflows.	The platform should automatically disable and flag a playbook if it has a configuration issue or if one of the actions used in the playbook is not available or it is disabled. The platform should have a playbook simulation option that allows the user to run a step-by-step execution with predefined input.	execute a playbook automatically when a particular alert is received from the SIEM.
,	¥es	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Playbook simulation option is not provided:	
	Yes	Υes	Yes	V 6s	Yes	Yes	Yes	Yes	Playbook simulation option is not provided.	
	Yes	Yes	∜e s	∀ es	Yes	Yes	Yes	¥° ∨	¥ 6 s	
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Playbook simulation option is not provided.	
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			Management	Asset and Vulneyability							frodenty Lase Management			
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	The platform should have an option to import vulnerabilities from different data sources. The platform should support automatic initiation of assessments through playbooks when VA tools are integrated. Each vulnerability a detail view should have a list of devices in which the vulnerability was found.	The platform should provide integration with common vulnerability assessment (VA) tools to initiate vulnerability assessments. The list should display the entity /licensee in which the vulnerability was found, name of the vulnerability, color-coded seventy, resolution status, and last modified date.	The platform should have a separate vulnerability management view which should display a searchable, sortable, and filterable list of all vulnerabilities either added manually, or received from a third-party-vulnerability assessment tool	The platform should provide a view that should provide list of all incidents, vulnerabilities, advisories, and risks in which the asset is tagged. The solution should provide functionality or support ingestion of severity/criticality of an asset and thereby calculate incidents severity based on assets criticality.	The platform should allow assets to be tagged in alerts, investigations, incidents, vulnerabilities, threat intelligence, and cases. The platform should have a searchable, filterable, and sortable assets list view with option to customize the list of columns displayed on screen.	The platform should provide integration with asset management solution, active directory etc. The platform should allow to group together multiple assets in hierarchical categories.	The platform should automatically send escalation and SLA-breach notifications based on the defined rules. The platform should be able to send a separate notification on SLA breach.	The platform should provide options to define escalation rules based on the combination of severities, priorities, asset classifications, and asset values. The platform should allow users with sufficient privileges to define escalation and SLA tracking rules. The feature should have options to define and track the incidents based on the time since last response recorded on an incident or the time within which an incident should be closed.	The platform should not just allow converting an alert to incident, but also allow users to create an incident or case manually. The platform should allow administrators to customize incident/case categories, subcategories, dispositions, and detection methods for the incidents, tailor the categories, scoring options, values, priorities atc. The platform should provide option to generate reports for single incidents as well as all multiple/all incidents over a period of time.	The platform should have an option to attach files as evidence. The platform should allow analysts to send notification, approve and follow-up emails to the platform users as well the people who will not be using the platform.	The incident details should show the timeline of all activities done on the incident. The incident details should allow analyst to select scoring options across different categories if incitional impact, Observed Activity, Location, Threat Actor, etc.), and the final score should be dynamically updated and displayed with proper color coding, Each activity on the timeline should mention the time/date of the activity, user who did the activity along with an overview of the activity.			
_	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes			
	Yes	Yes	Separate vulnerability management view is not provided currently.	Yes	Yes	Yes	Yes	Escalations based on SLA tracking rules is not provided.	Yes	Files other than images cannot be attached in the platform.	Yes			
	Yes	Yes	Yes	Yes	Limited functionality was mentioned in the presentation.	Yes	Yes	Escalations based on SLA Escalations based on SLA tracking rules is not provided. tracking rules is not provided.	Yes	Yes	Yes			
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Vas			
	Yes	Yes	Yes	Limited functionality is provided.	Yes	Yes	Yes	SLA tracking is not provided. Escalations based on SLA breach is also not provided	₹ 85	Yes	Ves			
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	Reporting			Dariboard												
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The solution must be deployable in the customer's virtual environment. The solution must be provided as a Virtual Appliance or Software, running on Linux or Windows Server operating systems. The platform should be deployed passively into infrastructure.	The platform should provide out-of-the-box reports for administrators. The platform should provide out of the box reports for audit and compliance. The platform should provide out of the box reports for executive management.	The platform should have report generation and export capabilities with multiple supported formats (i.e. Excel, PDF, XIML, CSV etc.). The platform should have the ability to schedule custom reports with periodic schedules. The platform should provide out of the box reports for analysis.	The platform should provide custom dashboards or widgets e.g. overview of number of alerts converted to investigation and number of investigations converted to incidents in a given period, cases open or closes, all the activities in the cases where the logged in user is involved, sorted by time, the list of all upcoming and due-soon tasks assigned to the logged in user etc.	The platform should provide an automation dashboard for an overview of the number of actions and playbooks executed. The platform should show notification related to the decision-making actions assigned to the user and provide quick access to them.	The platform should have the KPIs dashboard or widgets to display MTID, MTIR, Analyst activities, Recurring Vulnerabilities, Open Incidents, Closed incidents etc. The platform should allow users to set their default dashboard, with the option to auto refresh the dashboards at a set refresh rate. The platform should enable shareable dashboards.	The platform should provide an option to create new dashboards and customize existing dashboards according to client needs. The platform should allow to define name and description of each dashboard.	The platform should have a default set of ready-to-use dashboards. For example, incidents dashboards, yulinerabilities dashboard, automation dashboard, threat intelligence dashboard, Assets' dashboard, Cases dashboard, Raks dashboard, Prioritization dashboard, KPIs dashboards, L1 dashboard, etc.	The platform should provide various visualization options for deep-dive investigation, compliance and reporting, detailed/intelligent search on raw and enriched data, auto-complete, auto-suggest capabilities based on contextual data. The platform should provide flexible, widget-driven dashboards and reports to eliminate manual reporting.	The platform should allow zooming levels at time series, graphical & log view level. The platform should be able to play back particular events in a graphical way. The platform should have a web-based interface capable of running on any latest and supported web browser seamlessly.	The platform should provide powerful Ul and visualization features. The platform should allow custom displays with sorting and selection. The platform should provide labeling and tagging features. The platform should provide UI elements drag and drop features.						
Yes	Yes	Ye s		Yes	Yes	Yes	₹ a s	Yes	Yes	Yes						
Yes	Report customization cannot be performed by the platform user. Supplier will code the report template upon client request.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes						
Yes	Limited reporting features are provided.	Limited reporting features are provided.	Yes	Yes	Yes	Yes	Yes	Ves.	Yes	Yes						
Yes	Yes	Yes Yes		Yes	Yes	Yes	Yes	Yes	Yes.	Yes						
Yes	Report customization cannot be performed by the platform user. Supplier will code the report template upon client request	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes						
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Must provide on-site 02 resident engineers for at least 01 year of the license duration.	Vendor must provide detailed solution design, topology, data flows and related documentation of the complete solution.	Vendor must provide services for Solution Onsite Maintenance, Support, Customization, Software and Code updates (24x7).	Should provide support to write integrations, create and update playbooks, implementing ticketing and escalations, create dashboards, user interface consoles and automations.	Must provide 24/7 customer/technical support service.	The HA solution should provide real time data replication/syncing of events between primary and secondary server using data synchronization or shared external storage.	Provider must perform development, configuration, testing, deployment and reporting of KPI's like MTTD, MTTR, Dwell Time, Compliance Tracking etc.	The bidder must build, test, and deploy new playbooks/workflows required as per technical requirements without additional cost for the duration of the license.	Provider must integrate its platform with at least 50 custom NADRA technologies and all relevant standard technologies deployed at NADRA.	Provider must implement high availability solution with automatic failover in active/standby orientation in Primary and Secondary sites.	The vendor must perform extensive assessment of the underlying SIEM technology for comprehensive visibility and security orchestration.	The license must support at least 50 users.	The license of the platform must be of at least 03 years.	The platform should be vertically scalable. The platform should not have restrictions on the number of alerts/records that can be ingasted or created in the platform. The platform should have proper documentations on how-to guides, FAGs, knowledge base articles and community forums.	The platform should provide the option to apply restrictions on who can view, update, and delete the alerts, investigations, and incidents. The platform should provide a default list of user roles and privileges assigned to each role and also should have an option to define custom use roles and assign privileges to each user. The platform should bg and display every activity and every action taken within the platform, log and display all authentication attempts including failed logins.	The platform should allow to combine users in custom groups. The platform should provide granular access control to restrict or allow any feature or view available in the platform.	The platform should have an option to enable and use third-party authentication. The platform should have an option to invite new users. The platform should support Multi-Factor Authentication (MFA) for all users.	The platform should support high availability component architecture ensuring no single point of failure. Support DR failure of failure failure withorne of the technologies integrated with the SOAR platform. The platform should have the option to send email-based notifications. The platform should have the option to view server health (CPU, RAM, disk usage, etc.). The platform should provide an option to view server health (CPU, RAM, disk usage, etc.). The platform should provide options for automatic and manual full backups and restore.	
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-Yes	Yes	Yes	MFA is not being provided in the platform currently.	Yes	
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	¥ es	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Ves	Yes	
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Training (LOX NADRA Officials) President:
Wr. Muhammad Baber Awan
Director (Information Security) The vendor must provide health check report after deployment of the complete system and on quarterly basis.

OEM/Principal certified in-person training for deployment, configuration, and complete operability of the solution. Training dates can be decided after issuance of purchase order as per convenience of the userdocumentation for the installation, operation, use, and administration of the entire solution. The vendor should also provide a list of electronic and printed Qualification Status Member 1:
Mr. Muhammad Waseem All
Deputy Director (Information Security) Modern Qualified Yes Yes Not Qualified Yes Yes Not Qualified Yes Yes Qualified

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Member 3: Mr. Haroon Hafeez Deputy Director (TnD)

Not Qualified

technical documentation and absent on Not Qualified (incomplete

presentation/demo)

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