

Tender No: FSD-161-25A

Dated: 12th Feb, 2025

Tender Cost (Pay Order) PKR: 15,000.00

Earnest Money (Pay Order) PKR: 50,000.00

→ Both [Tender Fee & Earnest Money] to be placed in Technical Bid

INVITATION TO BID

1. Pakistan International Airline (PIA) invites quotations through E-PADS along with sealed bids from renowned (Eligibility as per tender documents) Vendors "Single Stage Two Sealed Envelope Basis" for supply of

Washing of FSD Uniform Items for Staff & Officer KHI [Annual] Y- 2025-26

2. Bidding documents containing detail terms and conditions, etc. which are available at electronically and can be downloaded from following:
3. PIACL Website: <https://www.piac.com.pk/corporate/sales- procurement/tenders>
4. PPRA Website: <https://www.ppra.org.pk/active-tenders>
5. E-PADS-PPRA website: <https://www.eprocure.gov.pk> under Supplier Login
6. Bids should be submitted electronically through E-PADS.
Please Note: Manual submission of bid without E-PADS is NOT allowed.
7. The bids must be prepared in accordance with the instruction in the bidding documents and must submit by **05-03-2025 at 10:30 AM**. Bids will be opened on the same day at 11:00 AM
8. Hard Copy of bid along with Original Bid Security instrument **MUST BE** submit to the under signed before deadline of the bid.

Pakistan International Airlines

Purchases Flight Kitchen Section, 1st Floor, Supply Chain Management (old P&L) Department Building,
(PIACL), Head Office Karachi Airport-75200 Pakistan.

Tel: +92-21-99045674 / 5379, Fax: +92-21-34570120

E-mail: bakhtawar.shaiikh@piac.aero / dgmipc@piac.aero / khijzpk@piac.aero

Website: <http://web.piac.com.pk/>

Invitation of Tenders and Instructions to Bidders (Must Read Carefully)

Important Note:

- Must participate through EPADS System, only those Manual bids shall be considered which have already been quoted through EPADS.

After Submission through EPADS, following documents are required physically:

- EPADS Tender Print
- Tender Cost: PKR _____
- Earnest Money: PKR _____
- Quality Tender Samples Quantity _____
- Technical Literature _____
- Company Profile _____
- Certifications _____
- Authorizations _____

Manual bids must be submitted before Closing date i.e. _____

M/s. _____

Sub: “Washing of FSD Uniform Items for Staff & Officer KHI [Annual] Y- 2025-26”

Dear Sir,

We are pleased to invite your sealed tenders for the items listed in the attached schedule/s. In case of more than one schedule separate tender for each schedule should be furnished. The terms & conditions of the tender / supplies are given below:-

SUBMISSION OF TENDER

1. You are required to send your sealed tenders on “Single Stage Two Envelope Basis” addressed to D.G.M Purchases Commercial, Supply Chain Management (old P&L / Store) Department Building, PIACL Head Office, JIAP Karachi-75200 by **05-03-2025**
2. The tenders may be dropped in the tender box marked as “Tender Box Commercial Purchases” placed at the entrance of the PIA Supply Chain Management (old P&L) Building latest by 10:30 hours on the specified date.
3. You may also send your tenders through registered A/D, which must reach before the closing date and time mentioned above.
4. Tenders will be opened at 11:00 hours, the same day in the presence of bidders. (optional)
5. **Both technical & Financial Proposals should be sealed with Scotch Tape with authorized signature.**
 - a) Tenders must be in two separate sealed envelopes;
 - ✓ (Technical Proposal) → with Tender Reference Number
 - ✓ (Financial Proposal) → with Tender Reference Number.
 - b) Note: All foreign bidders must mention Tender Ref No, date of opening & item description on their courier envelope. (strict compliance)
6. Tenders received after stipulated date & time shall not be considered. The Corporation will not be responsible for any postal delays.

7. The decision of **General Manager (Procurement)** in this all respects shall be final and binding.

EARNEST MONEY (for local bidders only)

The Tender should be accompanied by a Fixed EM **Rupees 50,000/-** having been deposited in the form of a Pay Order [from any scheduled bank] and must be payable at Karachi Pakistan in lieu thereof in the name of M/s. PAKISTAN INTERNATIONAL AIRLINES CORPORATION LTD as interest free Earnest Money (Refundable) with **Technical Proposals**. Earnest Money in any other shape shall not be accepted. Earnest / Security Money deposited against a running contract(s) purchase orders(s) shall not be transferred as earnest money for any other tender. **All tenders without Earnest Money shall not be considered.**

SECURITY DEPOSIT - [for local bidders & optional for foreign bidders]

Successful bidders, upon award of Contract / Purchase Order an additional amount of **PKR100,000.00** [will be called if required] as interest free Security deposit in shape of Pay Order or a Bank Guarantee of equivalent amount [duly countersigned by the Head Office of the Bank], Bank Guarantee remain be valid 03-months after expiry of the Contract. [For foreign bidders PIA may call some amount as Security Money by new participants upon evaluated 1st lowest bidder (if required)]

PREPARATION OF TENDER

Tender will be opened on “Single Stage Two Envelopes” basis. All bidders must submit two sealed envelopes “Technical proposal and Financial Proposal” on specified tender opening date/time. Technical Proposal will be opened on same date, whereas Financial Proposal will remain sealed till the evaluation of samples according to the specifications. Financial Proposal of only those bidders will be opened whose sample are found acceptable. Evaluation Report as per PPRA Rule-35 will be uploaded on both PPRA and PIA websites.

FINANCIAL Proposal [having following documents]:

1. Tender Schedule –“A” Complete Form duly filled in, signed, stamped every page and sealed with scotch tape.

TECHNICAL Proposal - [having following documents Mandatory Requirement]

1. Tender Fees Pay Order of Rs 15,000.00 [Non Refundable] - On back side of Pay Order, Vendor must write company name/stamp, Tender Ref. No, date, Earnest Money & amount] - for Local Bidders only.
2. **Fixed Earnest Money PKR 50,000/= of Total Bid Value in shape of Pay Order [issued from any scheduled bank] as Earnest Money [Refundable/Interest Free] - On back side of Pay Order, Vendor must write company name/stamp, Tender Ref. No, date, Earnest Money & amount] - for Local Bidders only**
 1. Technical Proposal with Brand Name & Certifications of item, company and profile.
 2. Copy of GST & NTN certificate (for local bidders only)
 3. **Tender Schedule “B”, “C” & Specifications, must be attached with Technical Proposal.**
 4. Own setup of dry cleaning & laundry services, can participate.
 5. Please see Specification part of tender.
 6. Item’s technical literature etc
 7. **Technical Proposal (Certificates & Distribution Letters only) should be submitted in 02-two sets, inserted in Technical Proposal Envelope. (One for Technical Evaluation & One for file record). Mandatory**

All information about the material proposed to be supplied must be given as required in the schedule to tender.

The tender will not be considered if complete information required is not given therein. Particular attention must be paid to delivery time.

Authorized Signatures of individual signing the tender and other documents connected with the contract must specify whether signing as:

- a) Sole Proprietor or his attorney.
- b) A registered active partner of the firm or his attorney.
- c) For the firm per procreation.
- d) As secretary, Manager, Partner, etc., or their attorney in case of firms registered under Partnership Act.
- e) In any query without hesitate you will contact / emails mentioned concerned officer.

PRICES

- a) The Prices quoted must be net as per accounting unit as shown in the Schedule of tender, inclusive of all duties / taxes, packing, octroi and delivery charges for free delivery to PIA Flight Kitchen through Foreign / Local Receipt Section Supply Chain Management (old P&L) Department Building PIA Karachi Airport. However, if GST is applicable, same should be shown separately.
- b) The Prices mentioned in the tender will be treated as firm till the completion of Purchase Order / Contract.
- c) The Prices must be stated for each item separately both in words and figures. Additional information, if any must be linked with entries on the Schedule to Tender.
- d) Offers must be valid for 120 days. (Extendable in line with PPRA Rules)
- e) Rates must be written on PIA prescribed form otherwise Bids will not be entertained.
- f) Correction White Fluid or Over Writing strictly is not allowed otherwise tender will be rejected/ not-considered.
- g) For foreign bidders, rates will be converted into local currency at the date of financial opening & will be locked till completion of P.O supplies.

ACCEPTANCE OF TENDER

PIA does not pledge itself to accept the lowest tender and reserve the right to accept or reject any or all tenders / quotations, divide business among more than one supplier or accept the tenders at rates on lowest individual items or extend the date of opening / cancel as per PPRA Rules.

- Note. All Foreign Bidders must sent their samples / tender envelopes on DDP (Delivery Duty Paid this is only for Tender Samples / Envelopes) basis. Outer Courier Envelope must be with cross Tender Reference Number/ Item Description.

Yours truly,
for and on behalf of **Pakistan International Airlines**

DGM Purchases Commercial

Encl:

1. Tender Schedule "A", "B" & "C" complete form.
2. Undertaking (If attached with tender)

Notes Prescribed Tenders form for the subject item may be directly downloaded from <http://web.piac.com.pk/> or www.ppra.org.pk, <https://www.eprocure.gov.pk> websites.
<https://www.piac.com.pk/corporate/sales-procurement/tenders>

Tender Schedule "A"

 Ref No: **FSD-161-25A**
Washing of FSD Uniform Items for Staff & Officer KHI [Annual] Y- 2025-26 (Enclose in Financial Envelope only)

| S# | Washing Services for | Unit | Station | Quantity Required | Unit Rate PKR (WITHOUT GST) | GST on 30% Qty [if Applicable] | Total Value PKR (Including GST) |
|---|----------------------|------|---------|-------------------|-----------------------------|--------------------------------|---------------------------------|
| 1 | Trousers | No | KHI | 3,500 | | | |
| 2 | Jackets | No | | 4,300 | | | |
| 3 | Aprons | No | | 3,200 | | | |
| 4 | Scarf's | No | | 400 | | | |
| 5 | Lab Coats | No | | 400 | | | |
| Total Value in figures/words → | | | | | | | |
| TOTAL CONTRACT VALUE Rs. → | | | | | | | |
| FIXED EARNEST MONEY (w/o GST) Rs. → | | | | | 50,000.00/- | | |
| Note. Calculation must be mentioned in above table to avoid TIME wastage in Tender Room. | | | | | | | |

Note:

- All participants must quote one rates. Rates must be inclusive of all Govt. Taxes but GST shall be mentioned separately (if applicable).
- GST (if applicable) will be paid on items where applicable with the distribution of quantities 70% International Flights & 30% Domestic Flights.
- After technically qualification of product Lol / Contract will be awarded on lowest basis.
 - No any letter of 90 Days Exit Clause will be entertained within First Quarter of the Contract Period.
 - If any supplier, submit 90 Days Exit Clause within first quarter, their EM will be forfeited.
 - If any supplier, submit 90 Days Exit Clause after first quarter, the said Bidder / Or any of its Subsidiary Company will not be able to participate in Next Same tendering Process.
 - For any Grievance a fee of Rs 30,000.00 should be submitted. If grievance found Tenable by Grievance Committee same will be refunded, if grievance found Non Tenable, grievance fee will not be refunded.

Dated: 19-Dec-2024

**Specification of Washing Services of Flight Kitchen Production Staff Uniform
(Chef, Cook & Kitchen Mate)**

1. The contractor will carry out for washing and cleaning of following uniform items from Flight Kitchens on as and when required basis.
 - Trouser (Pent)
 - Jacket (Coat)
 - Apron
 - Scarf
 - Lab Coat
2. **Terms / Packing:**
 - Uniform and other clothing should be Washed, Dry Cleaned, Starched, and Ironing as per corporation's requirement.
 - The contractor is required to pre-pack items in polythene bags and mark the number of pieces for easy counting.
 - Standard detergent must be used for washing purpose, if any substandard chemical is used it will be at the cost and risk of service provider.
 - The contractor is required to use the Standard procedure for washing and all other processes.
3. **Transportation:**
 - Washed uniform to be delivered in PIA Flight Kitchens in hygienically cleaned and covered van so that uniforms and other clothing are not exposed to any kind of pollution.
4. **Who can apply:**
 - Own Setup of Dry Cleaning & Laundry Services.
5. **Other Terms & Conditions:**
 - PIA reserves the right to inspect / visit the facilities of vendor at any time during contract for inspecting HSE / Quality Standards.
 - Items found below the required cleaning standard shall be rejected / returned without any liability to PIA. Standard detergent may be used for washing purpose. If any substandard chemical is used it will be at the cost and risk of service provider.
 - PIA security pass for vehicle and employees is the responsibility of vendor.
 - Company representative delivering uniform in kitchen premises must wear proper, clean overall with covered shoes and prominently printed or embroidered company logo for identification.
 - A fine of 2% on each supply will be imposed in case of non-compliance of above mentioned standard.


25/12/24
SYED SHAHZAD HASHMI
Sous-Chef
Flight Catering
KARACHI

Controlled Document, FSD- Evaluation committee is authorized to amend only. Page # 1/1

I / We hereby confirm having read and understood the terms and conditions of the tender and I / we expressly confirm and agree that our tender for the supply of above mentioned items are in terms of and subject to the terms and conditions of the tenders.

MUST FILL ALL MENTIONED FIELDS.

Bidder's Signature _____ Bidder's Name _____

Designation _____

Address _____

Tel No. _____ Fax No. _____

Contact Person _____

Cell No. _____

Valid Email _____

Valid GST No. _____

Valid NTN No. _____

Valid CNIC No. _____

SEAL _____

Tender Schedule "B"
Ref No: FSD-161-25A

Washing of FSD Uniform Items for Staff & Officer KHI [Annual] Y- 2025-26

| Mandatory Requirement (must attach with Technical Proposal) | | YES / NO |
|--|-----------|----------------------------------|
| 1 | Trousers | SPECIFICATION GIVEN ABOVE |
| 2 | Jackets | |
| 3 | Aprons | |
| 4 | Scarf's | |
| 5 | Lab Coats | |
| Participant must be registered with Sales Tax Authorities. Please attach copy of GST Registration Certificate indicating current "ACTIVE" status otherwise stand "REJECTED" ab-initio. | | |
| Delivery must be made at PIA Flight Kitchen KARACHI – As and When Required Basis | | |
| Fixed Earnest Money (Pay Order) submitted along with the Financial Proposal | | |

Tender Terms & Conditions

1. If any stage documents provided by bidder found tempered /bogus Fixed Earnest Money will be fortified.
2. All participants are required to quote rates inclusive of all Govt: Taxes & **GST separately**. (for local bidders)
3. Please note that quoted rates must be firm and final in all respect.
4. Guarantee & warrantee must be provided. (if applicable)
5. Payment TERMS NET THIRTY DAYS or as agreed.
6. Income tax will be deducted at source. (for local bidders)
7. Quotation must be valid for 120 days from the date of technical proposal opening.
8. Quantity 15% may increase or decrease.
9. Bid will be awarded on technically qualified individual lowest rates basis.
10. All foreign vendors must send their sealed quotation via courier service, with *cross reference Tender No.* directly to **General Manager (Procurement), Supply Chain Management, 1st Floor (old P&L Department) Building PIACL Head Office J.I.A.P Karachi Airport – 75200**, in case of postal delay PIA will not be responsible.
11. Items are subject to evaluation by providing advance sample to determine the required quality by the user department/Joint Evaluation Committee. Item found below PIA standard shall be rejected & not entertained.
12. It will be the suppliers' responsibility to obtain Entry Passes for PIA Flight Kitchen Division for their personnel and the vehicles form PIA. Security after completing the required formalities. (for local bidders)
13. Supplier staff delivering goods must be in clean uniform, non-conformity will incur 02% deduction from the billing amount.
14. If goods deliver late than delivery schedule mentioned in Purchase Order. An amount equivalent 2% / multiple by time bar will be deducted from invoice / bill of bidder (as per rules).
15. Tender quantity will be split in 30% & 70% ratio, Zero Rated 70% quantity will be utilized on International Flights which is GST Exempted vides Sales Tax Act 1990 Sec-4(b).
16. PIA has right to visit the bidder's manufacturing site (if required).
17. Technically successful bidders will be informed their results & Financial Opening date.
18. Packing must be industrial standard of Card Board Box level & packages must be suitable for four to five times (loading off-loading) / transportation to PIA Network.
19. All Terms & Conditions of Agreement Draft shall be applicable with Lol awarded bidder. (Formal Agreement will be made if required).
20. If you have any query you can contact without any hesitation to concerned Procurement Officer
 Email: bakhtawar.shaikh@piac.aero / dgmmpc@piac.aero / khijzpk@piac.aero

(RUPEE ONE HUNDRED NON-JUDICIAL STAMP PAPER)
(Enclose with technical proposal)

General Manager (Procurement)
Supply Chain Management
1st Floor Supply Chain Management (old P&L) Department, Building,
Pakistan International Airlines Corporation Limited
Head Office J.I.A.P Karachi Airport 75200 Pakistan.

Subject: UNDERTAKING TO EXECUTE CONTRACT

Dear Sir,

1. We / I, the undersigned bidders do here by confirm, agree and undertake to do following in the event our / my tender for _____, is approved and accepted:-
2. That we / I will enter into and execute the formal contract, a copy of which has been supplied to us / me, receipt whereof is hereby acknowledged and which has been studied and understood by me / us without any change, amendment, revision or addition thereto, within a period of seven days when required by PIA to do so.
3. That all expenses in connection with the preparation and execution of the contract including stamp duty will be borned by us / me.
4. That we / I shall deposit with PIA the amount of Security as specified in the contract which shall continue to be held by PIA until three months after expiry of the contract period.
5. That in event of our / my failure to execute the formal contract within the period of Seven days specified by PIA the Earnest Money/Security Deposit held by PIA shall stand forfeited and we / I shall not question the same.

Bidder's Signature _____

Name in Full _____

Designation _____

Cell No: _____

Email: _____

Address: _____

Phone No _____

Fax No _____

N.I.C. # _____

Seal _____

Dated _____

INTEGRITY PACT / DISCLOSURE CLAUSE

Must be printed on company Letter Head - (Submit with Financial Proposal)

Declaration of Fees, Commissions and Brokerage Etc.

Payable by the Suppliers, Vendors, Distributors, Manufacturers, Contractor & Service Providers of Goods, Services & Works.

M/s. _____ the Manufacturer / Authorized Distributor / Seller / Supplier / Contractor hereby declares its intention not to obtain the procurement of any Contract, right, interest, privilege or other obligation or benefit from Government of Pakistan or any administrative sub-division or agency thereof or any other entity owned or controlled by it (GoP) through any corrupt business practice.

Without limiting the generality of the forgoing the Seller / Supplier / Contractor represents and warrants that it has fully declared the brokerage, commission, fees etc., paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback whether described as consultation fee or otherwise, with the object of obtaining or including the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from Government of Pakistan, except that which has been expressly declared pursuant hereto.

The Seller / Supplier / Contractor certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with Government of Pakistan and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

The Seller / Supplier / Contractor accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall without prejudice to any other right and remedies available to Government of Pakistan under any law, contract or other instrument, be void-able at the option of Government of Pakistan.

Notwithstanding any rights and remedies exercised by Government of Pakistan in this regard, the Seller / Supplier / Contractor agrees to indemnify Government of Pakistan for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to Government of Pakistan in any amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by the Seller / Supplier / Contractor as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever from Government of Pakistan.

PARTICIPATION AUTHORIZATION LETTER

*Must be filled by Representative of Company with C.N.I.C Copy, Company Identification & must be submit with
Technical Proposal only*

TO WHOM IT MAY CONCERN

Dated. _____

I namely _____

bearing CNIC* No. _____

representing M/s. _____,

am hereby authorized by my company to submit proposal against

Tender No: _____

for (item) _____

to PIA and observe proceeding on tender opening day. Copies of my CNIC & Company Card copy are enclosed.

Authorized Signature & Seal of Supplier with Designation _____

Address _____

Telephone No. _____ Cell No. _____

Fax No: _____ Valid Email _____

**Computerized National Identity Card*