



F.No. 1/3/24/HCI/SLA/LOG/DGIP  
Government of Pakistan  
Directorate General, Immigration & Passports  
G-8/1, mauve area,  
Islamabad (Hqrs)  
\*\*\*\*\*

Assistant Accounts Officer  
(Logistics), DGIP  
☎ #: 92-51-9107078

Islamabad the March 15, 2024

To:

Mr. Rizwan Mehmood,  
Director (IT/Web)  
Public Procurement Regulatory Authority,  
1st Floor FBC Building Near State Bank,  
Sector G-5/2, Islamabad-Pakistan.

Subject:

**TENDER NOTICE FOR EXECUTION OF SERVICE LEVEL AGREEMENT (SLA) FOR HYPER CONVERGED INFRASTRUCTURE (HCI) SOLUTION FOR (HARDWARE & SOFTWARE) INSTALLED AT DGIP (HQRS), ISLAMABAD.**

Please find enclosed an advertisement for publication on PPRA website [www.ppra.org.pk](http://www.ppra.org.pk) on **Saturday, March 16, 2024**. Please ensure that the same remains be posted on the website up to **Wednesday April 03, 2024**.

2. Your cooperation in this regard will be appreciated.

**(ZIA-UR-REHMAN)**  
Assistant Account Officer  
(Logistics)

CC:

Concerned File.



# Directorate General Immigration & Passports

G-8/1 Mauve Area, Islamabad

Ph: 92-51-9107078

## TENDER NOTICE

NO: 1/3/24/HCI/SLA/LOG/DGIP

### Tender for execution of Service Level Agreement (SLA) for hyper Converged infrastructure (HCI) solution for (Hardware & Software) Installed at DGIP (Hqrs) Islamabad.

Sealed Technical and Financial Proposals are invited from NTN and GST registered companies/ firms for execution of Service Level Agreement (SLA) for Hyper Converged Infrastructure (HCI) solution for (Hardware & software) Installed at DGIP (Hqrs) Islamabad. The tender should be submitted in accordance with the "Bidding Document" which can be purchased from Logistics Section Room No.207, during office hours on a formal request and payment of non-refundable Rs. 2,000/- in the form of Bank Draft/pay order in favor of Director General (I&P).

2. The Service Level Agreement (SLA) is required for following Hyper Converged Infrastructure (HCI) solution (Hardware & software) as detailed below:-

#### HARDWARE

| No. | Description #                  | Qty | Earnest Money (Fixed amount) |
|-----|--------------------------------|-----|------------------------------|
| 1.  | HPE DL380 Gen10 Server         | 04  | 500,000                      |
| 2.  | HPE office connect 1950 Switch | 02  |                              |

#### SOFTWARE

| No. | Description #              | Qty | Earnest Money (Fixed amount) |
|-----|----------------------------|-----|------------------------------|
| 1.  | VMWARE                     | 01  | 500,000                      |
| 2.  |                            | 08  |                              |
| 3.  |                            | 08  |                              |
| 4.  | Veeam Backup & Replication | 10  |                              |
| 5.  | HPE One View               | 01  |                              |

#### 3. Terms & Conditions for Submission of Proposals:

- The proposals must reach the undersigned on or before **Wednesday 03-04-2024 (11:00AM)**.
- In the first instance, Technical Proposals shall be opened by a committee on **Wednesday 03-04-2024 (11:30 AM)**. in the Conference Room of this office.
- A tender security in original with amounts specified in the bidding document for Service Level Agreement must be attached with the Financial Proposal in the form of a Pay Order/Demand Draft/Bank Guarantee in favour of DGIP. Copy of bid bond will be attached with technical proposals.
- All taxes shall be charged as per Government Rules on the subject
- The successful companies shall have to display their capability to execute the services after signing of the contract.
- Directorate General, Immigration & Passports reserves the right to cancel or reject the tenders under rule 33, of the Public Procurement Rules, 2004.
- Incomplete and without bid Security proposals shall not be entertained.
- This tender notice has also been posted onto PPRA Website [www.ppra.org.pk](http://www.ppra.org.pk). and [dgip.gov.pk](http://dgip.gov.pk)

#### Director (Network/Logistics)

Directorate General Immigration & Passport, Mauve Area,  
Sector G-8/1, Islamabad

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